

General Terms and Conditions

Ágnes E.V. korszós (hereinafter: Seller) distributes the jewelry she designed and produced under the brand name Kao. This document contains the general terms and conditions for the use of the www.kao.hu website (hereinafter: Website) and online store (hereinafter: Webstore) operated by the Seller as a service provider, as well as the details of the legal relationship between Ágnes Korszós E.V. and customers during sales through them. . Ordering on the Website is a contract between the Seller and the buyer (hereinafter: Buyer). The created contract is considered an electronically concluded contract, which is archived as an unsigned written contract, and can be retrieved and viewed afterwards. The web store only enters into contracts with adults, the contract will be invalid in the case of orders by minors. 1. Most important company data Company name: Ágnes Korszós E.V.. Headquarters: Monostorapáti 8296 Petőfi utca 121. Registration number: 53070825 Tax number: 69361119-1-39

2. The Products Creates and distributes uniquely designed and handmade jewelry and accessories for sale. On the Sales Website, the products corresponding to the available stock at any given time are listed. The Seller tries to provide as detailed a description as possible of the products sold, and to show the authenticity of the products with high-quality photos, however, minor color differences, size ratio differences, and minor pattern differences may occur, for which the Seller assumes no responsibility. The buyer has the option to order unique jewelry that is not included in the set. Regarding this, you will find information below under the heading "Ordering unique jewelry".

3. Registration All parts of the website's content are available to anyone who visits the website, so no registration is required to view the content. Valid registration is not a condition for shopping in the online store, it is only recommended, as it facilitates the process of subsequent purchases. Registration is simple and fast, and the Buyer must provide only those data that are absolutely necessary for the Seller to complete the order. Registration can be done in the following way: It is located on the website <https://kao.hu/checkout/>, filling out the data sheet that opens as appropriate, The following data must be entered during registration: Last name First name Mailing address E-mail address Phone number (please enter a mobile number) Password Confirm password The Buyer is solely responsible for any damage resulting from incorrect, incomplete or incorrect data entered during registration (e.g. the cost of double mailing) or for the resulting delayed

by registering, the Customer undertakes to update the data required for registration as necessary, so that they are timely and in accordance with reality. If the Customer has forgotten/lost the password he/she entered during registration, he/she can change it using the Forgot password function. The Seller treats the provided data confidentially, in compliance with the data management legislation and for a specific purpose, and does not disclose it to third parties. Acceptance of the ÁFSz is a condition for registration. The buyer has the right to request the cancellation of the registration by sending a message to the e-mail address info@kao.hu. After that, if the Customer wants to order again from the Website in the future, a new registration is required.

4. The course of the purchase On the product page, you can add the selected products to the cart with one click. It's worth putting in everything you like - this doesn't oblige you to buy, but this way you don't have to look back for products while browsing. Anything can be deleted from the Cart before finalizing the purchase. All important information, the description and the price of the product can be found on the product page in addition to the images. You can start finalizing your order by clicking the "View your cart" button. At this step, the Buyer can decide whether to buy as a "Guest" or to register. The previously registered Customer should log in with his password. Since the registration form contains personal and delivery data, after registration or entry, the Buyer only needs to enter the delivery and payment method. Delivery method: According to the buyer's choice, he can ask for the product to be mailed or collected in person.

5. Prices The product prices given on the Website are gross prices, which include 0% VAT, but do not include delivery (postage) costs. When determining the postage cost, the applicable postal tariff is the guide.

5.1. Discounts The seller periodically issues coupons entitling to a certain percentage discount, which can be used when shopping in the Webshop. The discount coupon contains the password with which the discount can be used, the amount of the discount in percentage or its exact amount in HUF, and the deadline for using the discount. If the Customer makes After sending the automatic e-mail confirming the order sent through the Website, the Buyer has 3 working days to transfer the purchase price to the Seller's account. After that, the Seller can no longer reserve the ordered product, and the order will be cancelled

6.1. Forward references The data required for a sales order are as follows: Account number: 10404072-50526887-57711002 Account holder: Ágnes Korszós. Name of account managing bank: K&H Bank In the case of bank transfer, the package will only be mailed when the amount has been received on the Seller's bank account. In the case of postal delivery, the Buyer must pay the postage in advance when placing the order.

6.2. Personal collection At a pre-arranged time, the product can be picked up in person at the Seller's headquarters (see: Location menu item) or at another pre-arranged location. In this case, by definition, no delivery fee will be charged.

7. Delivery Shipments are delivered by post. The ordered products will be mailed as registered mail within 5 working days of the order, in a free gift box per order, in packaging that ensures the product is free from damage. The seller can only take responsibility for the deadline for sending to the post, not for the deadline for delivery or for lost shipments. Upon receipt of the shipment, the Buyer is responsible for opening and inspecting the shipment in front of the delivery person, and in case of possible damage to the product or other complaints, to file a report. The Seller can only accept a subsequent complaint with an official postal protocol. Delivery abroad is possible upon prior written agreement between Seller and Buyer (send an e-mail to info@kao.hue). Providing information over the phone does not constitute an agreement on foreign delivery.

8. Right of withdrawal If the Buyer decides not to request the product after receiving it, he has the option to withdraw without giving a reason within 8 working days, according to the relevant government . The Buyer can inform the Seller of his intention to cancel by e-mail or by post (registered mail), and he can also exercise his right of cancellation in case of personal collection. In case of cancellation in writing, the Seller calculates the date of the cancellation deadline by taking into account the day of sending the e-mail or sending it to the post, so even an e-mail sent on the 8th working day or a letter sent by post is considered valid. In case of cancellation, the obligation to return the product rests with the Buyer. The Buyer is obliged to return the product to the Seller in damage-free packaging, registered mail, together with the invoice. The costs of the return are borne by the Buyer. The Seller undertakes to refund the amount paid by the Buyer (the price of the product and possible postage) immediately, but no later than within 30 days of the cancellation. The Seller is entitled to demand reimbursement from the Buyer for damage caused by improper use of the product. The customer cannot exercise his right of withdrawal in the event that it is a unique product made specifically at his request.

9. Warranty The seller makes every effort to ensure that the products he produces are made to the highest possible standard and to the complete satisfaction of his customers, and that the information on the website is as accurate as possible. Any mistakes that may still occur are governed by the laws and regulations regarding trade between absentees. In the case of a defective product, the Seller undertakes to replace it within 8 days. Taking into account the raw materials used in the production of the products, the following cannot be considered a warranty defect: darkening resulting from the natural oxidation of metals, soiling of textiles or wear and tear resulting from improper use or storage. In the event of defects resulting from improper use or damage by the Buyer, the Seller cannot be obliged to provide a replacement product or a monetary refund.

10. Complaints handling In the event of a complaint regarding the operation of the website, the ordering and delivery processes, or the products, the Buyer can contact the seller at the following contact details: - by letter: Leányfalu, 2016 Malomhegyi utca 13, - by

e-mail: info@kao.hu.

11. Data protection The Seller treats the data provided by the Buyer during registrations and orders as confidential and does not disclose them to third parties. The exception to this is the information that is necessary for the delivery of the product.

12. Copyright Website is under copyright protection. The products displayed on the Website and the photos and content published are the intellectual property of the Seller. Saving or printing the content of the website or some parts of it on a hard drive, ssd, usb or sd card is permitted for personal, non-commercial purposes. Use beyond your own use (such as storage in a database, publication or download, commercialization) is only possible with the written consent of the Seller.

13. Ordering unique exclusive jewelry The Buyer always has the opportunity to have a unique product made with the Seller based on the aspects (colors, shapes, collection, type) sent by e-mail to info@kao.hu or agreed in person. This is subject to an advance payment of 50% of the purchase price at the time of ordering. The Seller notifies the Buyer by e-mail about the completion of the product and its appearance in the Webshop. After that, the Buyer can purchase the unique piece of jewelry from the Webshop according to the general procedure and pay the remaining purchase price, including any shipping costs. The warranty also applies to individual products, but the Customer does not have the right to cancel in such cases.

14. Other provisions The Seller is entitled to unilaterally amend these Terms and Conditions at any time by informing the Buyers of the amendment in the form of a short notice on the Website. Following the modification, the Customer's use of the Webshop constitutes acceptance of the modification of the General Terms and Conditions. For issues not regulated in this ÁszF, the Civil Code and No. 17/1999.(II.5.) on contracts concluded between absent persons. The rules of the government decree are governing